

## Questacon – The National Science and Technology Centre: School Excursion Venue and Safety Information

Venue Name	<b>Questacon - The National Science and Technology Centre</b>
Location	King Edward Terrace, Parkes ACT, Australia 2600
Phone Number	(02) 6270 2800
Web Address	<a href="http://www.questacon.edu.au">www.questacon.edu.au</a>
Insurance	<p>Questacon – The National Science and Technology Centre maintains up-to-date public liability cover.</p> <p>See <a href="https://www.questacon.edu.au/visiting/group-bookings">https://www.questacon.edu.au/visiting/group-bookings</a> for copies of the Questacon Liability and Property Insurances.</p>
Questacon Safety Policy	<p>Questacon recognises its responsibility and obligations, as outlined in the <i>Work Health and Safety Act 2011</i>, to create and maintain a safe and healthy environment for all workers and other persons on site.</p> <p>All visitors to Questacon have a shared responsibility for their own safety and the safety of others. In accordance with the <i>Work Health and Safety Act 2011</i>, visitors are to:</p> <ul style="list-style-type: none"> <li>• take reasonable care of their own health and safety;</li> <li>• take reasonable care to ensure they do not adversely affect the safety of others; and</li> <li>• comply with all instructions given by Questacon staff so far as they are reasonably able to.</li> </ul>
Environmental Policy	<p>Details on Questacon’s Environmental Policy Statement can be found:</p> <p><a href="https://www.questacon.edu.au/business/environmental-policy">https://www.questacon.edu.au/business/environmental-policy</a></p>

<p>Transmissible diseases</p>	<p><b>To help make this a safe experience, we have implemented safety measures including:</b></p> <ul style="list-style-type: none"> <li>• Limited number of people who can attend each session.</li> <li>• Encouraging social distancing between school cohorts and other visiting groups where practical</li> <li>• Hand sanitiser stations are located throughout the building.</li> <li>• Regular cleaning procedures</li> </ul> <p><b>How you can help:</b></p> <ul style="list-style-type: none"> <li>• Practice good hygiene. Wash your hands well with soap and water. You will notice hand sanitiser in several locations throughout the building.</li> <li>• Unwell students, teachers and drivers should not attend the Centre.</li> </ul>
<p>Working With Vulnerable People</p>	<p>It is a condition of employment at Questacon that all staff and volunteers have a valid Working With Vulnerable People (WWVP) card. All staff and volunteers are required to carry their WWVP card while working at Questacon. All staff and volunteers undergo a police check as part of the recruitment process before commencing work at Questacon.</p>
<p>Emergencies</p>	<p>Fire and emergency procedures are managed by trained staff and regular testing is undertaken. A warning signal will be activated in the event of an emergency. All visitors will be given clear instructions from Questacon staff trained as fire wardens. These Fire Wardens will supervise the evacuation of the building and coordinate ambulance attendance, if necessary, as per the child safety framework.</p> <p><b>Are emergency procedures in place in the venue?</b> YES <input checked="" type="checkbox"/> No <input type="checkbox"/></p> <p><b>Are employees and other undertaking work trained to deal with emergency situations?</b> YES <input checked="" type="checkbox"/> No <input type="checkbox"/></p>

<p>First Aid</p>	<p>Questacon is committed to providing and maintaining a safe environment for visitors to the Centre.</p> <p><b>Is there a trained first aid officer at the venue?</b> YES <input checked="" type="checkbox"/> No <input type="checkbox"/></p> <p>Visitor Experience staff are first aid officers.</p> <p><b>How can this person be contacted if needed?</b> First aid trained Visitor Experience staff are located throughout the Centre. These staff can be contacted via radio by any member of the Visitor Experiences team.</p> <p><b>Is there a first aid room at the venue?</b> YES <input checked="" type="checkbox"/> No <input type="checkbox"/></p> <p>The first aid room is located on the ground floor, near the bathrooms at the main entry.</p>
<p>Access</p>	<p>Questacon is a wheelchair-friendly venue with ramps throughout galleries, the Questacon Shop and entering/exiting the premises. Disabled toilets are available throughout the Centre, as well as a chair-lift for access into the Japan Theatre.</p> <p><u>Please note:</u> Questacon’s lift is currently out of order (from July 2024). Please contact the Group Bookings team if you require further information on accessibility in the Centre.</p> <p>A limited number of wheelchairs are available for use throughout the Centre. A form of photo identification must be presented to staff to access a wheelchair.</p>
<p>Food and drinks</p>	<p>Food cannot be consumed in the galleries at Questacon. Please leave all food and drinks, including water bottles, on the bus. If bags cannot be left on the bus, Questacon has limited storage facilities available.</p>
<p>Photography and filming</p>	<p>Teachers are encouraged to follow the policies used by their own school regarding the photography of students.</p> <p>Teachers should exercise diplomacy and seek the assistance of Questacon staff, should they be approached by visitors wishing to take photographs of students.</p>



<p>Duty of care and student behaviour</p>	<p>Duty of care requires that all students must be accompanied by a teacher or responsible adult whilst at Questacon. All teachers/adults accompanying a school group are responsible for the behaviour of children in their care. It is their responsibility to ensure that behaviour is respectful to other visitors, Questacon staff and the exhibits and facilities, in line with Questacon’s conditions of entry.</p> <ul style="list-style-type: none"> <li>• Treat staff and other visitors with respect;</li> <li>• Take reasonable care to ensure they do not adversely affect the safety of others; and</li> <li>• Comply with all instructions given by Questacon staff so far as they are reasonably able to.</li> </ul>
<p>Student to supervisor ratio</p>	<p>These are recommended supervisor ratios. Additional supervisors are priced at the same rate as their students.</p> <p>Pre-school – 1:4  Primary – 1:10  Secondary – 1:15  Tertiary – 1:15 Vacation – 1:10  Social – N/A</p>
<p>Facilities</p>	<p>We have toilet facilities in the foyer (on the ground floor near the Japan Theatre, and near the Information Desk), in Gallery 3 (3rd floor), Gallery 6 (ground floor) and Gallery 7 (ground floor). All toilet facilities include an accessible bathroom and baby change area. Visitors in wheelchairs may find the Gallery 7 toilets most accessible.</p>
<p>Construction, maintenance and repairs</p>	<p>Licensed personnel are used for all construction, maintenance and repair work at Questacon.</p>
<p>Local climate</p>	<p>Summer in Canberra can be hot, temperatures higher than 30°C are common with some days exceeding 40°C. UV radiation can be high, please ensure you have adequate sun protection and hydration when outside during the day.</p> <p>Negative temperatures and frosts are common during Canberra winters, particularly in the mornings. Please come prepared with adequate clothing and footwear for cold temperatures.</p>



<p>Other requirements</p>	<p>All visitors are required to wear footwear while at Questacon (with the exception of the Freefall slide). Students and staff are advised to wear flat, non-slip footwear to enable ease of movement across all gallery floor surfaces including stairs and steps.</p> <p>Teachers and students are requested not to bring bags or backpacks into Questacon. If unavoidable, there are limited locker facilities to store bags, valuables and Questacon Shop purchases. These facilities may be shared with general admission visitors during busy periods.</p> <p>Students are requested to respect the safety of other visitors and remain with their group, teacher or adult.</p>
<p>Equipment</p>	<p><i>All equipment at the venue is maintained in accordance with WHS Regulations, appropriate standards and codes of practice.</i></p>

